



Republic of the Philippines
Department of Education

REGION IV- A CALABARZON
CITY SCHOOLS DIVISION OF THE CITY OF TAYABAS

23 September 2026

DIVISION MEMORANDUM

No. 640 s. 2026

**MANDATORY REPORTING OF LEARNER RIGHTS
AND PROTECTION INCIDENTS**

To: Assistant Schools Division Superintendent
Chief Education Supervisors
Heads, Public Elementary and Secondary Schools
Heads, Unit/Section
All Others Concerned

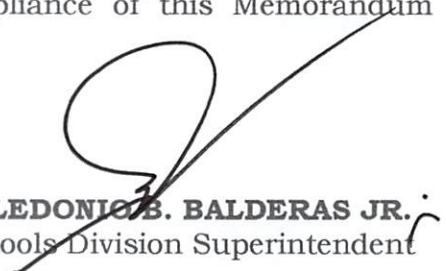
1. In reference to **Regional Memorandum No. 587, s. 2026, re: Mandatory Reporting of Learner Rights and Protection Incidents**, all schools are directed to comply with the above-mentioned subject.

2. Incident reports and intervention plans must be submitted by the school immediately or within **forty-eight (48) hours** from the receipt of the complaint or upon the onset of the incident. The documents will be submitted to the Office of the Undersecretary for Governance and Operations at ouops@deped.gov.ph and copy furnish to the following links/ offices:

- Learners TeleSafe Contact Center Helpline: weprotectlearners@deped.gov.ph
- Office of the Assistant Secretary for Governance and Operations: oasec@deped.gov.ph
- Bureau of Learner Support Services - Office of the Director: blss.od@deped.gov.ph
- Regional Learners Helpline: learnerhelpline.calabarzon@deped.gov.ph and childsafe.calabarzon@deped.gov.ph
- Schools Division Office of the City of Tayabas: tayabas.city@deped.gov.ph

3. Attached is **RM 587, s. 2026** for information and guidance of all concerned.

4. Immediate dissemination and strict compliance of this Memorandum is desired.


CELEDONIO B. BALDERAS JR.
Schools Division Superintendent

Encl.: As stated
Reference: Regional Memorandum No. 587, s. 2026
To be indicated in the Perpetual Index
under the following subjects:

CHILD PROTECTION
INCIDENTS

SGOD- mandatory reporting of learner rights and protection incidents
REC45FT-010418/September 23, 2026



Republic of the Philippines
Department of Education
REGION IV-A CALABARZON



09 September 2026

Regional Memorandum
No. 587, s. 2026

**MANDATORY REPORTING OF LEARNER RIGHTS
AND PROTECTION INCIDENTS**

To: **Schools Division Superintendents**
All Others Concerned

1. In reference to the DepEd Memorandum No. OUGOPS-2026-11-2713¹, dated July 06, 2026, this Office, directs all Schools Division Offices and schools to comply with the aforementioned subject.
2. This aims to reiterate the mandatory reporting of all learner rights and protection (LRP) concerns and to submit documents necessary for the management and monitoring of LRP concerns to the Learner Rights and Protection Division (LRPD), such as but not limited to, incident reports and intervention plans.
3. The second paragraph of the memorandum shall be read as:

*"The incident report and intervention plan must be submitted **by the school** to the Office of the Undersecretary for Governance and Operations (ouops@deped.gov.ph) immediately or within forty-eight (48) hours from the receipt of the complaint or upon the onset of the incident. A copy of the submission must also be furnished to the following offices:*

- Learners TeleSafe Contact Center Helpline: weprotectlearners@deped.gov.ph.
- Office of the Assistant Secretary for Governance and Operations: oaasec@deped.gov.ph.
- Bureau of Learner Support Services - Office of the Director: blss.od@deped.gov.ph.
- Regional Learners Helpline: learner helpline.calabarzon@deped.gov.ph and childsafecalabarzon@deped.gov.ph.
- Email of the Schools Division Office concerned.

4. For queries or concerns, kindly contact ESSD-LRPD via email at learnershelpline.calabarzon@deped.gov.ph.
5. For immediate dissemination and compliance by all concerned.

CARLITO D. ROCAFORT
Director IV

¹ Mandatory Reporting of Learner Rights and Protection Incidents



Address: Gate 2, Karangalan Village, Cainta, Rizal
Telephone No.: 02-8682-2114
Email Address: region4a@deped.gov.ph
Website: depedcalabarzon.ph



Republika ng Pilipinas

Department of Education

OFFICE OF THE UNDERSECRETARY FOR GOVERNANCE AND OPERATIONS

MEMORANDUM

OM-CUGOPS-2026-0-2713

TO : ALL REGIONAL DIRECTORS
ALL SCHOOLS DIVISION SUPERINTENDENTS
ALL SCHOOL HEADS

FROM : MALCOLM S. GARMA
Undersecretary
Office of the Undersecretary for Governance and Operations

SUBJECT : MANDATORY REPORTING OF LEARNER RIGHTS AND
PROTECTION INCIDENTS

DATE : July 6, 2026

This Office reiterates the mandatory reporting of all learner rights and protection (LRP) concerns¹ and to submit documents necessary for the management and monitoring of LRP concerns to the Learner Rights and Protection Division (LRPD), such as, but not limited to, incident reports and intervention plans.

The incident report and intervention plan must be submitted to the Office of the Undersecretary for Governance and Operations (ouops@deped.gov.ph) immediately or within forty-eight (48) hours from the receipt of the complaint or upon the onset of the incident. A copy of the submission must also be furnished to the following offices:

- Learners TeleSafe Contact Center Helpline: weprotectlearners@deped.gov.ph and lrp@deped.gov.ph
- Office of the Assistant Secretary for Governance and Operations: oaseg@deped.gov.ph
- Bureau of Learner Support Services - Office of the Director: blss.od@deped.gov.ph

Moreover, this Office reiterates the strict adherence to the Revised Implementing Rules and Regulations of Republic Act No. 10627 for the management of bullying cases, DepEd Order (D.O.) Nos. 40, s. 2012, for cases of child abuse, neglect, exploitation, and discrimination, 18, s. of 2015 for the management and procedures on children in conflict with the law, and children-at-risk, and 6, s. 2026, for guidelines on ensuring safety and motivating the learning environment. For more

¹ Pursuant to D.O. No. 6, s. 2026, "LRP Concerns" is an umbrella term that refers to all types of learner rights and protection concerns involving child abuse, violence, exploitation, discrimination, bullying, gender-based sexual harassment, or any other conditions, and circumstances prejudicial to the development of learners.

information, you may refer to the matrix of DepEd policies related to learner rights and protection below to be guided accordingly:

Policy	Short Title	Scope	Legal Bases
DO No. 40, s. 2012	DepEd Child Protection Policy	Teaching and Non-Teaching Personnel against a Child (with exemptions)	Republic Act (RA) No. 7610 Special Protection of Children against Child Abuse, Exploitation, and Discrimination
DM 90, s. 2025	Revised Implementing Rules and Regulations of RA No. 10627	Learner to learner (peer to peer)	RA No. 10627 Anti-Bullying Act of 2013
DO No. 18, s. 2015	Guidelines on the Management of Children At-Risk and Children in Conflict with the Law	Child is adjudged as, or accused of, committing a crime (Learner against the State)	RA No. 9344 as amended by RA No. 10630 Juvenile Justice and Welfare Act

Relatedly, the offices and personnel who will be involved in the management of all LRP concerns are reminded to handle the incidents with utmost confidentiality for the protection of both learners and teachers in accordance with Section 18 of D.O. No. 40, s. 2012.

For clarification and/or requests for technical assistance, concerned offices may contact the Learner Rights and Protection Division at (02) 8632-1372 or email at lrpo@deped.gov.ph (cc: weprotectlearners@deped.gov.ph).

For your appropriate action.

Thank you.

(Signature)